

## **Radson replaces installation brackets as a preventive measure**

Radiator manufacturer warns consumers about possible safety issue

**Manufacturer Radson has become aware of a possible safety issue affecting vertical radiators Kos-V, Faro-V that have been installed since 17 September 2007. It has issued a safety notice, telling any customer in whose home such a radiator has been to contact its installer, so that new brackets can be installed.**

Radson has taken steps to inform consumers about a possible safety issue regarding the vertical radiators of the type Kos-V, Faro-V and Vertical. It only concerns radiators of these types which were installed after 17 September 2007 and which feature two lower brackets and two top brackets, the upper bracket of which contains an attachment device.

There is a danger that these radiators may come loose and may fall off the wall. This could in turn cause injury. In order to minimise the risk of this happening, Radson has – from 15 December 2009 – ordered distributors and installers not to sell or install any further radiators of this type. It is now arranging, as a precautionary measure, for installers to replace the installation brackets of affected radiators at no cost to the consumer. This process will begin as from 5 January 2009, as soon as replacement brackets become available.

Consumers are asked to contact their installer who will take the necessary steps to replace the existing installation brackets with new installation brackets of a different type free of charge.

This safety notice follows the recent incident where a radiator reportedly became detached from the wall and fell. Although the exact circumstances surrounding that incident are still being investigated, Radson is taking these measures as a precaution, to remove any risk of another such incident happening.

Remark: Kos-V, Faro-V and Vertical radiators which were installed before 17 September 2007 are not affected. Other radiators in the Radson range are not affected.

**For all queries consumers can go the website [www.radson-replacementaction.com](http://www.radson-replacementaction.com) or call Radson at +32 (0)11 / 813141.**